

AGENCY PERFORMANCE REPORT DATA - St. Charles									
APR Period	Standard	Aug-13 to Jan-14		Feb-14 to Jul-14		Aug-14 to Jan-15		Feb-15 to Jul-15	
Average Number of Families Served		58		72		70		81	
Percentage of High-Risk Youth Served		34%		29%		35%		32%	
Percentage of CHIPS Youth Served		31%		31%		37%		35%	
Percentage of Delinquent Youth Served		68%		69%		63%		65%	
Percentage of FOCUS Youth Served		1%							
# of Disenrollments		23		22		27		13	
% of New Enrollees with Up-Front Placements		31%		39%		44%		30%	
SCORED INDICATORS									
			Points		Points		Points		Points
1) Level of Family Satisfaction	>=4.0	4.5	20.0	4.6	20.0	4.5	20.0	4.3	20.0
2) Level of Disenrollment Progress	>=75	59.9	16.2	51.4	13.9	58.0	15.7	51.6	13.9
3A) % of Days in a Home-Type Setting	>=75%	56.8%	11.4	59.0%	11.8	58.0%	11.6	64.0%	12.8
3B) % of Days in a Home-Type Setting -FOCUS ONLY	>=60%								
Weighted Points for 3A and 3B									
4) Informal Supports: Attendance at Team Meetings	>=50%	26.3%	5.3	21.2%	4.2	21.6%	4.3	24.7%	4.9
5) % Weekly F-to-F Contacts	>=85%	88.8%	10.0	86.0%	10.0	44.1%	5.2	76.0%	8.9
6) Informal Supports: % Included in POC Strategies	>=50%	37.1%	3.7	29.4%	2.9	34.0%	3.4	33.9%	3.4
7) % Team/POC Meetings Held Monthly	>=85%	86.3%	5.0	85.2%	5.0	76.4%	4.5	71.5%	4.2
8) POC Documentation Timeliness (Time to Program Approval)	>=95%	54.9%	2.9	65.0%	3.4	60.0%	3.2	19.9%	1.0
9) % School Days Attended	>=85%	83.4%	4.9	79.8%	4.8	88.2%	5.0	85.3%	5.0
10) # Families Activities	6	6	5.0	6	5.0	5	4.2	6	5.0
TOTAL SCORE - OUT OF 100 POINTS			84.3		81.1		77.0		79.2
ADDITIONAL REVIEW ITEMS									
1) Progress Note Documentation Timeliness	>=95%	96.2%		94.8%		86.1%		68.5%	
2) Evaluation Tool Submission	>=85%	39.0%		64.0%		52.0%		31.0%	
3) % Legal & TempCOPs Submitted on Time	>=85%	69.6%		81.9%		74.6%		62.2%	
4) Submission of Facilitator Reviews	3/mo. (18)	15		18		8		10	
5) % Care Coordinator Transfers	<= 10%	36.0%		32.0%		99.0%		38.3%	
6) % of Staff Departures	<= 10%	17%		27%		60%		18%	
7) # Substantiated Complaints	0	0		0		0		0	
8A) Avg. Expenditures Per Month	<= \$3,900	4,124		3,975		4,442		3,981	
8B) Avg. Expenditures Per Month -FOCUS	<= \$4,400								
9) Mandatory Inservice Attendance	>= 85%	78.0%		92.0%		72.0%		89.0%	
10) Audit Compliance Score	>= 90%	NO AUDIT		NO AUDIT		91.8%		n/a	