

Background

Wraparound Milwaukee was created in 1994 to provide coordinated community-based services and supports to families of youth with complex emotional, behavioral and mental health needs. It is operated as a type of managed care program by the Milwaukee County Behavioral Health Division – Children’s Community Services area. Funded by the State Medicaid Division, Bureau of Milwaukee Child Welfare and Milwaukee County Delinquency and Court Services Program, Wraparound Milwaukee authorizes, arranges for and/or provides mental health care for eligible youth with serious emotional needs.

Target Group

Wraparound Milwaukee is designed to meet the mental health and emotional needs of youth who meet the following criteria:

- ✓ Youth has a condition of severe emotional disturbance as defined in DSM-IV.
- ✓ Youth is involved in two or more service systems such as mental health, education, child welfare or juvenile justice.
- ✓ The youth’s ability to function well at home, at school or in the community is affected by his or her mental health condition.
- ✓ Youth is at risk of out-of-home placement in a residential treatment center, mental health hospital or correctional facility.

Enrollment Criteria

Families from all areas of Milwaukee County are eligible for services. Referrals can be made from families, schools or existing service providers. However, if a youth is involved with either Milwaukee County Children’s Probation

or the Milwaukee Bureau of Child Welfare, the referral must come through those programs.

To make a referral of a youth who is not involved in the Court system, call Margaret Pena at (414) 257-7607.

To make a referral of a youth who is involved in the Court system, contact the youth’s Human Service Worker or BMCW Worker.

What is Wraparound?

Wraparound is a strength-based and individualized approach to service delivery that is based on families identifying what support they need to care for their youth with complex needs in their home and community. Families are paired with Care Coordinators to assist them in identifying personal, community and professional resources to meet those needs and to “wrap” those services around the youth and family.

Wraparound is designed to increase parent choice in selecting resources and service providers. Wraparound promotes family independence by acknowledging that families or caregivers know what is best for their youth and family.

Features of the Program

Family Advocacy – Family Advocacy is a very important part of the Wraparound Milwaukee program. Family Advocates are parents with youth with a variety of special needs, who have a personal commitment to helping and empowering families of Milwaukee to advocate for themselves.

Together these families have formed a chapter of the Federation of Families for Children’s Mental Health called “Families United of Milwaukee, Inc.”

This chapter is a task force of parents working in partnership with Wraparound Milwaukee to implement changes in the system of care for the betterment and well-being of youth and families.

For more information on Families United of Milwaukee, contact Margaret Jefferson, Director, at (414) 344-7777.

Educational Advocacy – Wraparound Milwaukee can provide advocacy within the school system as well. We can help families work with their youth’s school district to get needed services, as well as assisting in the IEP process.

For more information on Educational Advocacy, contact Chris Shafer at (414) 257-6799.

Care Coordination – A Care Coordinator ensures that each youth and his/her family has someone to help them access mental health, educational, social services and community resources. The Care Coordinator acts as the resource coordinator for the youth and family and brings together the agencies and family supports needed to develop the plan of care. They ensure that the plan addresses the needs identified by the Child & Family Team and that the team follows the plan.

Family/Community Supports – One of the goals of Wraparound Milwaukee is to ensure that families are connected with supports and services that will be there for families both during and after their enrollment in the program. Therefore, our Care Coordinators work with families to identify, develop and enhance relationships with extended family members, neighbors, friends, support groups and other community resources that they can continue to use after enrollment ends.



Features of the Program

(continued)

Mobile Crisis – Wraparound Milwaukee's Mobile Urgent Treatment Team is available 24 hours a day, 7 days a week to provide crisis intervention services to youth enrolled in the program and other youth in the community who are at risk of being removed from their home due to a mental health crisis.

To contact the Mobile Urgent Treatment Team call (414) 257-7621.

Provider Network – Wraparound Milwaukee maintains a Provider Network of agencies to provide high quality youth- and family-focused mental health care and other services. Service needs are determined by the Child & Family Team. Eligibility for certain types of non-mental health services and supports is dependent upon whether or not the youth was enrolled through the Court system or not. Services may include the following:

- ✓ Intensive In-Home Treatment
- ✓ Individual and Family Therapy
- ✓ Day Treatment
- ✓ Medication Management
- ✓ Crisis Services
- ✓ Substance Abuse Counseling
- ✓ Respite
- ✓ Mentoring / Tutoring
- ✓ Job Training / Placement
- ✓ After School programs
- ✓ Special Camps
- ✓ Parent Assistance

Youth referred through the Court system are also eligible for out-of-home care such as residential, group home and foster placements.



For more information about
Wraparound Milwaukee, call our
Consumer Relations Office
at (414) 257-6532

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WRAPAROUND MILWAUKEE
9455 Watertown Plank Road
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(414) 257-7611

Wraparound Milwaukee



Services and Community
Supports for Families
with Children who have
Behavioral Health Needs