

Meaningful Youth and Family Engagement in Residential Treatment Settings

Family and youth voices can strengthen and improve the work of residential treatment facilities (RTFs). This infographic, developed as part of the TA Network Quality Collaborative on Improving the Use of Psychotropic Medication for Youth in Residential Treatment Facilities, shows some of the ways in which meaningful youth and family voices can be incorporated into the work of RTFs.

Inform	Consult	Involve	Collaborate	Empower
Websites	Focus Groups	Co-Lead Workshops	Advisory Groups	Strategy Groups
Information Repositories & Kiosks	Surveys	Present at Conferences	Networking & Peer Support	Steering Committees
Media Releases	Face-to-face Interviews	Serve as Expert Panelist	Support Groups	Decision-making
Feature Stories	Public Meetings & Forums	Facilitate Groups	Family Advisory Councils	Hired in Staff Roles or Peer Roles
Fairs & Events	Suggestion Boxes	Development, Review and Dissemination of Materials/Products	Youth Advisory Councils	Leaders in Youth Movement & Family Movement
Open Houses	Interviews		Liaison to Provider and Policy Groups	
Fact Sheets, Brochures, and Leaflets	Patient Experience Trackers			

Safety, Transparency & Trust, Empowerment, Choice, Collaboration, Mutuality, Culturally Responsive, Peer Support

Adapted from Carman et al, Health Affairs 32, No.2 (2013):223-231

Authentic youth and family engagement happens when...

- The voice and actions of youth; and the voice and expertise of parents are valued.
- Youth are utilized as resources in their own development and in the development of their community.
- Families are viewed and utilized as resources in the support and success of their youth.
- Authentic youth and family voice is present, empowered, and interwoven throughout the system and the organization.
- Youth and caregivers are valued for their experiences and expertise, not viewed as the problem.
- Youth consumers, parents and family members are advocates and educators.
- Youth and parents are actively involved members on boards and committees.
- Youth and families are decision makers and part of policy development.
- There is equal partnership and shared respect.

For additional resources visit www.bit.ly/clinwow and click on TA Network Quality Collaborative on Improving the Use of Psychotropic Medication for Youth in Residential Treatment Facilities.



This document was prepared for the National Technical Assistance Network for Children's Behavioral Health under contract with the U.S. Department of Health and Human Services, Substance Abuse and Mental Health Services Administration, Contract #HHSS280201500007C. The views, opinions, and content expressed in this document do not necessarily reflect the views, opinions, or policies of the Center for Mental Health Services (CMHS), the Substance Abuse and Mental Health Services Administration (SAMHSA), or the U.S. Department of Health and Human Services (HHS).

The National Technical Assistance Network for Children's Behavioral Health (TA Network) operates the National Training and Technical Assistance Center for Child, Youth, and Family Mental Health (NTTAC), funded by the Substance Abuse and Mental Health Services Administration, Child, Adolescent and Family Branch to provide training and technical assistance to states, tribes, territories and communities funded by the Comprehensive Community Mental Health Services for Children and Their Families Program (known as "system of care grantees"), as well as jurisdictions and entities without system of care grants, including youth and family leadership and organizations.

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